

Payer and Provider Panel

Key Takeaways

- Both payers and providers agree that the Member/Patient between payer and provider should be at the center of all decisions and actions.
- Healthcare is overly complex administratively and partnering can help remove some of this complexity and therefore the cost.
- Building relationships is key to easing the tension between parties.
- Active joint operating committees with key decision-makers from both parties are key to building relationships, building trust, and solving problems.
- Having accurate and transparent data sharing between parties helps build trusting relationships.
- Both payers and providers agree that the data can help to hold everyone accountable and provide valuable insights and empathetic understanding of the other side.
- Focusing on the patient/member is key to a successful partnership!